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WELCOMING COMMUNITIES INITIATIVE

bulletin

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York Region Uses Results-based Accountability to Develop Its Immigration Settlement Strategy

Geographically bordered by Peel Region, Durham Region and Simcoe County, York Region is the fastest growing census division in Ontario and home to over one million residents. Approximately 12,000 immigrants arrive each year, representing a third of the region's growth. In fact, it is predicted that by 2031, 55% of York Region's population will be foreign-born.

Released in September 2011, the York Region Immigration Settlement Strategy focuses on the importance of success for newcomers and on ensuring that York Region is a welcoming and inclusive community. The Strategy was developed by the Community Partnership Council (CPC), a collaborative planning body comprised of key stakeholders such as settlement and language training providers, school boards, employer planning tables, local municipalities, police services, and all three levels of government.

Using Results Based Accountability (Friedman, 2005), the Strategy identified a long-term vision for the well-being of newcomers living in York Region based on five targeted community results and 25 priorities for action. Community Results include: a community that is welcoming and inclusive, in which newcomers are economically, socially, culturally, and civically/politically integrated. [Results Based Accountability is a disciplined approach that begins by identifying desired results within a community and then works backwards, step-by-step, to identify a means to reach those results. Baseline measures, both qualitative and quantitative, depict the initial status of the community against which progress is measured.] The Community Partnership Council identified 29 baseline measures – such as job-to-skill match, community attitudes and social connectedness – that it sought to improve. In taking on this task, Council members recognized their own organization's potential contribution to the Community Results, and also what the CPC could do collectively to make a difference.

The list of planned actions was released in June 2012 as part of a three year plan entitled "*Leading Change for a Stronger Community*". The plan contains approximately 125 individual and 10 collective actions. One example of a collective action is the Internationally Educated Professionals (IEP) Conference being held in October 2012. This event will bring together IEPs, entrepreneurs, governments and other stakeholders, and will provide...

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Above: Bridget Foster shares the podium with Minister Kenney

... and the 2012 Paul Yuzyk Award for Multiculturalism Goes to Bridget Foster

It is impossible to speak about Welcoming Communities and immigrant integration in Newfoundland without simultaneously speaking about Bridget Foster, the Executive Director of the Association for New Canadians in St. John's. For thirty years, Bridget has placed her intelligence, dedication and wit in the service of integrating newcomers in Newfoundland and Labrador. It has been a remarkable career. In recognition of her contributions, Minister Jason Kenney awarded Bridget the 2012 Paul Yuzyk Award for

Multiculturalism. The Lifetime Achievement award honours individuals who have dedicated themselves to promoting diversity, multiculturalism and the integration of newcomers into Canadian society. The description is apt.

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York Region Uses Results-based Accountability

...opportunities to connect with employers, gain support for better job-to-skill matching and for professional networking.

Results Based Accountability has helped move the York Region Immigration Settlement Strategy from talk to action, encouraging contributions from diverse sectors to achieve common goals and foster community change. Moving forward, building momentum and seeking community buy-in to the Strategy are key priorities of the CPC. Outreach with community partners will help broaden community support and make the Strategy a true community plan.

The contact person for the York Region Immigration Settlement Strategy is Scott Cholewa (scott.cholewa@york.ca)

The Canadian Immigration Society Launches Its website

On June 12th, the Canadian Immigration Society launched its new website – www.cihs-shic.ca. The website will help the Society promote interest in Canada's immigration and refugee history, and the role played by the public service in nation-building. The site is expected to evolve beyond its present state with the help of volunteers. Anyone interested in helping, or joining, the Society should follow the contact directions on the site.

As reported the WCI's April e-bulletin, the Welcoming Communities Initiative has entered into a partnership with the Historical Society to carry out a video project. The project will, in its initial phase, examine key moments in the evolution of Canada's refugee policy as well as the management of economic immigration.

Immigration in the News - Top Stories of the Past Month

Below are links to top stories that the WCI is following. These stories and other material can be accessed through the [Media Corner](#) of the WCI's website. The Corner provides links to articles appearing in the national and local media, including newspapers, magazines, and newsletters. Some international content is also included. Articles are refreshed regularly and archived.

- ♦ Calgary Herald – July 11: [*Skills Shortage Tops Jason Kenney's Meeting with Provincial Counterparts*](#): Federal and provincial ministers are discussing the role of immigration in addressing skill shortages. Interprovincial meetings have been described as productive.
- ♦ Canadian Lawyer Magazine – July 6: [*90 Day Delay Granted in Immigration Battle Over Bill C-38*](#): A legal struggle is being waged to prevent the federal government from expeditiously clearing its longstanding backlog of selected worker applications by cancelling old cases and returning applicants' funds.
- ♦ Globe and Mail – July 5: [*Failed Asylum Seekers to be Paid Up to \\$2,000 to Leave Canada Voluntarily*](#): The federal government is experimenting with a European approach to expediting the departure of failed refugee claimants, offering \$2,000 to select claimants who agree to depart without appealing their case to the Federal Court.
- ♦ Winnipeg Free Press – July 3: [*Feds Forced into Last-Minute Scramble On Refugee Health Coverage Changes*](#): The government amended its policy on cutting off extended health care benefits for government-assisted refugee claimants.
- ♦ Toronto Star – July 3: [*New Program Offers Immigrants a Foothold in the Job Market*](#): Toronto's Centre for Social Innovation is 'equipping' unemployed immigrants (who cannot their qualifications recognized) with Canadian experience and exposure to a network of entrepreneurs.
- ♦ Winnipeg Free Press – June 29: [*Federal Government Seeks Comments on Tighter Rules for Foreign Students*](#): CIC wants to know what Canadians think about tightening the rules covering foreign students.
- ♦ Yahoo News Canada – June 29: [*More Immigrants Failing the Citizenship Test; How Would You Do?*](#): Tougher questions mixed with language comprehension problems have made the citizenship test more demanding for immigrants from non-English speaking countries. Higher failure rates have focused attention on the function of the tests.
- ♦ Citizenship and Immigration Canada – June 29: [*Legislation to Protect Canada's Immigration System Receives Royal Assent*](#): CIC Minister Jason Kenney welcomed final passage and Royal Assent of (partially) controversial legislation intended to protect and improve Canada's immigration system.
- ♦ Globe and Mail – June 28: [*Immigration Minister Puts Brakes on Popular Skilled Labour Programs Until 2013*](#): The federal government is hitting the "reset button" and temporarily put the brakes on new applications under two programs. A six-month moratorium is being placed on the Federal Skilled Worker Program and the Immigrant Investor Program.
- ♦ Huffington Post – June 26: [*Immigrant Training: Ontario, Feds Spending \\$57 Million on Programs to Give New Canadians a Leg Up in Job Market*](#): Ontario is spending \$35 million to help skilled immigrants get training in their fields. The federal government is also kicking in \$22 million to fund 70 existing and new projects to help 11,000 Ontario immigrants obtain occupation-specific "bridge training" and Canadian work experience.

WCI Announcements

Pathways to Prosperity – First Meeting

On September 21st and 22nd, the co-investigators of the Pathways to Prosperity Partnership will convene in Ottawa for a two-day meeting. The focus will be on three broad topics: the Partnerships' research agenda; the governance machinery and the structure and responsibilities of the regional nodes; and communications — including the website, conferences and events — and the Secretariat. The meeting is expected to mark the Partnership's transition from concept to action. Further consultations with partners and other stakeholders will be conducted throughout the Fall.



Website Developments

For WCI aficionados: Please check out the WCI's revised video archive which now features search capabilities using either keywords or a generalized search engine. We expect this change to vastly increase the utility of our video library which has grown to the point where a simple inspection of titles is no longer viable. We would be interested in our readers' reactions to this new feature and would be happy to receive any suggestions you might have for further improvements. Please email your comments to wci@uwo.ca.

Spotlight on LIP: Leeds & Grenville Immigration Partnership

The Leeds & Grenville Immigration Partnership began in 2009 when the Ontario Ministry of Agriculture Foods and Rural Affairs brought together regional stakeholders to develop a coordinated approach to supporting newcomers in local communities. Initially funded by the Ontario Trillium Foundation and Citizenship and Immigration Canada's Welcoming Communities Initiative, the Leeds & Grenville Immigration Partnership has fostered a more integrated network of support services for immigrants in the area, raised awareness of the benefits of immigration among local citizens and leaders, and developed tools to aid in the regional orientation of newcomers.

The Partnership is governed by a Council of 14 representatives of area organizations covering a broad spectrum of social service and economic functions. The Council is co-chaired by the United Way Leeds & Grenville and the City of Brockville Economic Development Office, and the associated program is housed at the United Way.

Shortly after its inception in April 2011, the Leeds & Grenville Immigration Partnership undertook consultations with local communities and groups of recent newcomers. The research provided the Partnership Council with an understanding of what was important to newcomer communities, along with information about the capacity of local service providers and other organizations to adequately serve newcomers. The research also revealed gaps in regional settlement programming as well as identifying target groups for attraction that could realistically be expected to achieve economic success in the region.

These understandings paved the way for the development of a 3-year regional strategy and associated action plan for the attraction and settlement of newcomers to Canada. This made-in-Leeds-&-Grenville immigration strategy will address a spectrum of community needs including: creating enhanced opportunities for newcomers to connect with established local citizens; raising public awareness of the benefits of immigration; building a better understanding of local workforce shortages and their consequences; and supporting area economic development organizations in attracting immigrant entrepreneurs and investors.

"The strategy and action plan that our Partnership Council has established will help us move forward as a regional community on matters surrounding immigration," explains Program Manager Matthew Raby. "It's been a lot of hard work to get to this point, and the initiatives set forth in the strategy will be challenging. However, we've received great feedback that the work we're doing is making the regional community a better place to live, and we're excited about the opportunities that the future holds."

For more information, please contact Matthew Raby at 613-342-8889, or diversity.matters@uwlq.org, or visit www.NewcomersInfo.ca

Partner in Focus: Association for New Canadians

As the Welcoming Communities Initiative joins the Pathways to Prosperity Partnership, our e-bulletin will, from time to time, feature articles about our partners and their involvement in newcomer integration. This month the focus is on the Association for New Canadians.

With so many large mining and offshore projects about to come on stream, employers in Newfoundland and Labrador are being forced to look outside the province to fill current and projected labour shortages. Public education on diversity and inclusion will be crucial for ensuring that the province's workplaces and communities are able to welcome the permanent and temporary skilled workers who are expected to arrive from abroad.

Since 1979, the Association for New Canadians (ANC) — a non-profit, community-based organization — has been at the forefront of efforts to attract newcomers to Newfoundland and Labrador, acquiring a national reputation for its innovative programs to help settle and integrate immigrants and refugees. As part of an overall commitment to capacity building and raising awareness of diversity and cross-cultural understanding, in 2005, the ANC developed a diversity training program aimed at welcoming and retaining newcomers. Over 500 presentations have been delivered to more than 15,000 provincial stakeholders, including government agencies, businesses, community organizations and academic institutions.

To accommodate the broad scope of requests, the Association has developed a series of targeted training modules focusing on best practices for newcomer accommodation and inclusion. These include, for example, *"Deconstructing Diversity: A Facilitator's Guide for Children and Youth"*; also *"Discrimination and Accommodation in the Workplace and Respectful and Inclusive Workplaces"*. The Association also hosts an annual Diversity Symposium, inviting key stakeholders and the general public to discuss specific diversity and inclusion themes in relation to local communities. This has contributed to the formation of strong diversity-focused partnerships locally, provincially, nationally, and internationally.

As a result of both the Association's efforts and the need to fill labour shortages, local demand for diversity training has risen substantially, nearly doubling in the last two years alone. Today, targeted diversity training is delivered at public events, through business webinars, school assemblies and lunch-and-learn sessions, province-wide. The ANC hopes to exchange lessons and share the expertise it has acquired with other organizations engaged in similar projects and facing similar pressures.

For further information about the ANC's diversity training program,
please contact Robin Grant at rgrant@nfld.net

Access to Justice

Readers may recall an earlier article describing Connecting Communities, a three year pilot project by CLEO (Community Legal Education Ontario) aimed at strengthening linkages between community organizations and legal services. Funding for the project originates with the Law Foundation of Ontario. The main goal of Connecting Communities is to provide rural and remote communities and newcomers who do not speak English or French well with better access to justice knowledge and training resources. This is achieved by offering community agencies a chance to:

- (1) develop and apply for funding to carry out legal information training projects for frontline staff and community leaders; and
- (2) participate in a province-wide network on public legal education — the PLE Learning Exchange.

Connecting Communities reached out to Ontario LIPs about a year ago, asking for help in connecting with rural and remote communities, as well as communities that speak neither English nor French. This initiative generated projects in a number of communities exploring the possibility of developing legal information training projects. Five Connecting Projects have been funded to date. These focus on the following areas:

- ♦ housing law and legal rights: for settlement workers
- ♦ consumer protection: for rural communities
- ♦ employment law and rights: for community leaders from 10 different language communities and community workers from four non-English speaking communities.

Although Connecting Communities is just about half way through its three year mandate, the Project is still actively soliciting interest, particularly from rural and remote areas, in developing a “Connecting Project”. Projects can be small and of short duration or longer with more significant budgets; as well, proposed training methods can include a variety of web-based techniques, face-to-face training, or other innovative training methods.

To find out more about Connecting Communities, please visit the Project’s website: www.plelearningexchange.ca which supports the Public Legal Education (PLE) Learning Exchange. At some point in the next twelve months, the Project also anticipates hosting a symposium that will bring community and legal workers together around public legal education.

For further information, including how to get involved, develop a Connecting Project or participate in the provincial learning exchange please contact Vivien Green, Project Manager at greenv@lao.on.ca (416-408-4420 ext 835).

Other useful resources include the new CLEO website at www.cleo.on.ca and yourlegalrights.on.ca (previously known as CLEOnet).

Student Research Profile: Alex Scott

This month's spotlight shines on Alex Scott, an undergraduate student in the Business Administration program at Nipissing University. Recently, in partnership with the North Bay Newcomer Network, Alex conducted a web-based analysis of sport and recreation facilities in Ontario, with a particular focus on North Bay. Interviews were conducted with local newcomers from a variety of backgrounds regarding their awareness of sport opportunities. The survey revealed poor awareness of local sport and recreational activities and of related facilities. Interviews were also conducted with sport and recreational service providers to probe their concerns and perceptions of barriers. The main issue raised by these organizations centred on language facility. Unlike newcomers, providers did not express concern about access to their services nor about the degree of assistance available to support newcomer participation.

Sports and recreation offer a potential venue for newcomers to experience the host culture and build social relationships. Importantly, these relationships are not only among participants but also among spectators. As such, there is speculation that sports and recreation can help attract and integrate newcomers into small and medium sized cities. More research is needed on this front as less is known about the potential role and challenges of sports participation in smaller centres. In addition to the challenges revealed by the survey, research has also identified issues related to cultural differences, racism and perception of inequality. As well, there are barriers such as not understanding the games and co-ed only options.

Alex Scott can be reached at adscott858@community.nipissingu.ca

CIC forms a Consultative Committee on the LIPs Reporting Template

CIC is in the process of developing a reporting template for the LIPs based on the performance measurement framework that was discussed at the WCI-LIPs meeting in Toronto in February of this year. The formal goals of the Committee are:

1. To offer feedback on the performance measurement framework and on indicators identified to measure the LIPs impact on settlement outcomes.
2. To reach a common understanding on respective roles and responsibilities of CIC and the LIPs in facilitating data collection.
3. To better align CIC's reporting requirements with LIPs' other reporting in order to reduce response burdens; and
4. To help create a common reporting template to gather data on outputs and outcomes to be used for program evaluations and analyses.

Committee membership includes representatives from CIC National Headquarters — the Integration Branch, Program Management Branch and Research and Evaluation Branch — as well as local offices in Toronto and Calgary. The provincial government also participates as do four Ontario LIPs and the Calgary LIP. The Welcoming Communities Initiative is represented by Adnan Qayyum, a knowledge transfer and evaluation specialist who has recently completed a study of LIP organizational best practices. The committee is co-chaired Jean Viel of CIC National Headquarters and Jaime Enachescu, from Calgary United Way, as a representative from the LIPs.

To be successful, the Committee will need to access a wide range of experience and expertise, bring headquarters and field experience to bear, and recognize that the data template and LIP evaluation will need to support not only CIC but other LIP participants as well.

By the end of 2012 consultation on LIP reporting template will be completed and the final template and implementation strategy will be approved by CIC. It will be launched in early 2013.

Making Ontario Home Study

The Ontario Council of Agencies Serving Immigrants (OCASI) has released the Making Ontario Home survey examining how the settlement and integration needs of immigrants and refugees are being served in Ontario. This study was funded by the Ontario Ministry of Citizenship and Immigration. The research was led by Mehrunnisa Ali (Ryerson University) — a member of CERIS, Audrey Kobayashi (Queen's University) — a member of WCI, and Joanna Ochocka of the Centre for Community Based Research. The study includes a survey of over 2,500 newcomers to Ontario, and is the first province-wide study to provide a comprehensive, city-by-city overview of which immigrant and refugee needs are being met and how; which groups are well served; why some newcomers do not use settlement services; and how the settlement needs of newcomers across the province might best be served.

The survey was conducted between January and April 2011 in 12 languages, in 15 towns and cities across Ontario. It targeted all newcomers in Ontario over 18 years of age. The focus was on language training programs, employment and skills training, and general settlement and integration services. Respondents came from 158 countries, the top five being China, India, Colombia, Sri Lanka, and Pakistan. Findings show that the four most significant challenges facing newcomers are finding employment (61.8% response), limited English language skills (32.7%), social isolation (26.5%) and finding housing (23.4%). The survey also examined those who did not use any type of support services (16.9% of the total). Among non-users, 35.0% reported that their reasons for not accessing services included not needing any type of assistance, 29.9% reported not knowing about available services, and 10.7% mentioned having their needs met before turning to a service. The majority of those who used services did so within one year of arrival.

Overall, over 78% of those who used services in Ontario claimed to be very satisfied, although the report cautions that those who are satisfied are more likely to take the time to complete an on-line survey, and therefore some caution must be used in interpreting the data. A detailed analysis of use and satisfaction levels shows that for those accessing employment programs, respondents in smaller towns found more success than those in the GTA, and that there has been an increase in satisfaction with bridge training programs and language programs since 2005. English language training programs were rated very highly, across all locations, including service agencies, educational institutions, and public libraries. General settlement service agencies are sought by those seeking counselling and advice, and more than two thirds of those respondents were highly satisfied with the level of advice and staff knowledge. In general, more recent arrivals (2006-2010) are more likely than earlier immigrants to have used services, are more likely to have utilized them within the first year, and are significantly more satisfied, especially with the LINC and bridge training programs. These findings indicate an overall increase in satisfaction with service levels among more recent arrivals.

The survey also indicates a number of areas for improvement. The fact that about one third of those who had not used services were unaware of their existence raises questions about whether there are particular newcomer communities, or particular towns and cities, where information is not readily available. Among those who did use services, the most often reported reason for difficulty in accessing services was transportation. Residents of Toronto and other larger urban areas were more likely than those living in smaller towns and rural areas to report distance to services as a problem — a finding that seems to be explained in part by the much higher level of automobile ownership reported by respondents in smaller centres. In a focus group targeting newcomers with specific needs, those with physical disabilities indicated a need for greater coordination between agencies serving newcomers and organizations that provide services and supports for people living with disabilities.

Recent and Upcoming Conference Presentations

Readers should note that future issues of the e-bulletin will no longer feature translations of conference presentations. All presentations will be listed in the language in which they are submitted.

Allahwala, A., Peacock, K., & Marquis, G. (2012, April). *Presentations as Part of the "Creating Diverse Cities: Challenges and Opportunities" Roundtable*. Sponsored by The Immigrant Experience in Saint John (AMC project), Saint John, New Brunswick, Canada.

Augustine, Hon. J. (2012, March) *OFC's Work and Impact*. Keynote Address at the Conference for International Engineers, Skills for Change, Toronto, Ontario, Canada.

Augustine, Hon. J. (2012, April). *Fair Licensing in the Professions*. Luncheon Speaker Series, Canadian Centre for Ethics and Corporate Policy, Toronto, Ontario, Canada.

Augustine, Hon. J. (2012, May). *Ontario Social Service Workers Educator Association Spring Conference Address*. Keynote speaker, Mississauga, Ontario, Canada.

Augustine, Hon. J. (2012, June). *Mandate and Accomplishments of the Office of the Fairness Commissioner*. Keynote address, Dorset Park Employment Work Group Conference, Scarborough, Ontario, Canada.

Beaton, E. (2012, June). *Rural Immigration to Cape Breton Island: "Making it" in Diverse Micro-economies*. Paper presentation at the ISIS (International Small Islands Culture) Conference, Cape Breton University, Cape Breton, Nova Scotia, Canada.

Bonifacio, G. (2012, March). *Migration and Feminism: Transpositions and Transformations for Social Justice*. Invited presentation to the Helen Ralston Annual Memorial Lecture, Saint Mary's University, Halifax, Nova Scotia, Canada.

Bonifacio, G. (2012, April). *The Road to Illegality?: Temporary Foreign Workers in Canada*. Invited presentation to the Southern Alberta Public Affairs (SACPA), Lethbridge, Alberta, Canada.

Bonifacio, G. (2012, August). *Sharing the Burden, Living the Cost: Ethical Dilemmas in Community Engagement*. Paper presentation to the combined session of the International Sociological Association Forum on Social Justice and Democratization, Buenos Aires, Argentina.

Bonifacio, G. (2012, August). *Pinay Postcolonial Subjects in the Global Economy: Feminist Research Discursive Practices and Ethics*. Oral presentation at ISA Forum on Social Justice and Democracy, Buenos Aires, Argentina.

Bonifacio, G. (2012 August). *Constructing Identities in Labour Diaspora: Feminism in Postcolonial Contexts*. Paper presentation at the 2nd International Colloquium on Borders and Cultural Diversity in the XXI Century, Rio de Janeiro, Brazil.

Boyd, M. (2012, May). *Color, Race and Socioeconomic Assimilation: Young Adult Immigrant Generations in the Labor Market*. Presented in the "Immigration and Assimilation" session at the annual meeting of the Population Association of America, San Francisco, California, USA.

Caxaj, C. S., Berman, H., Ray, S. L., Restoule, J. P., & Varcoe, C. (2012, June). *Mental Health Among a Mining-Affected Community in Rural Guatemala and the Role of Resistance and Resiliency*. Paper presented at the conference on Public Health in: Creating and Sustaining Healthy Environments, Edmonton, Alberta, Canada.

Caxaj, C. S., Berman, H., Restoule, J. P., Ray, S. L., & Varcoe, C. (2012, May). *The Community Health of a Mining Affected Indigenous Community in Rural Guatemala*. Paper presented at the 6th National Community Health Nurses Conference, Toronto, Ontario, Canada.

Dastjerdi, M (2012, May). *Aging in Diaspora: A Narrative Inquiry of Life of Iranian Elderly Immigrants in Canada*. Presentation at the 25th Annual Research Conference : Nursing Research a path to excellence, Arthur Labatt Family School of Nursing, Western University, London, Ontario, Canada.

Dastjerdi, M. (2012, October). *Intersections and Immigrant Mental Health: Narrating Silences: Narrative of Iranian Immigrant Women*. Poster presentation at the CIHR Advancing Excellence in Gender and Health Research Conference, Montreal, Quebec, Canada.

Ferrer, Ana. (2012, May). *Does Moving Disrupt Immigrant Fertility?* Conference presentation at the Canadian Sociology Association Annual Meetings, Kitchener-Waterloo, Ontario, Canada.

Ferrer, Ana. (2012, June). *Does Moving Disrupt Immigrant Fertility?* Conference presentation at the Canadian Economic Association Annual Meetings, Calgary, Alberta, Canada.

Ferrer, Ana. (2012, June). *Does Moving Disrupt Immigrant Fertility?* Conference presentation at the European Population Association Annual Meetings, Stockholm, Sweden.

Guo, S. (2012, May). *Reclaiming Lifelong Learning in a Multicultural Society: Exploring Tensions between Immigration, Ethnicity, and Citizenship*. Presentation at Crossroads: Scholarship for an Uncertain World, 31st Canadian Association for the Study of Adult Education (CASAE) Annual Conference, University of Waterloo and Wilfrid Laurier University, Waterloo, Ontario, Canada.

Guo, S. (2012, May). *Globalization, Market Economy and Social Inequality in China: Exploring the Experience of Migrant Teachers*. Presentation at the 40th Canadian Society for Studies in Education (CSSE) and Comparative & International Education Society of Canada (CIESC) Annual Conference, University of Waterloo and Wilfrid Laurier University, Waterloo, Ontario, Canada.

Guo, S. (2012, May). *Immigration, Ethnicity and Diaspora Communities: The Study of Three Chinese Cultural Centres in Canada*. Presentation at Chinese Through the Americas, the 5th International Conference of Institutes & Libraries for Overseas Chinese Studies, University of British Columbia, Vancouver, British Columbia, Canada.

Guo, S. (2012, June). *Foreign Qualification Recognition: Changing Policies and Practices in Canada*. Expert Seminar, Independent Network of Labour Migration and Integration Experts (LINET), International Organization for Migration (IOM), Brussels, Belgium.

Guo, Y., & Hébert, Y. (2012, March). *Educational Integration of Immigrant Children & Youth: Policy Ineffectiveness & Consequences for Learners and Society*. Paper presented at the 14th Metropolis National Conference, Toronto, Ontario, Canada.

Hébert, Y., Giroux, F., & Grenier, L. (mai 2012). *A New Model of Community Governance : The Collaboration Circle of Calgary*. Annual Conference of the Quebec Society of Political Science, University of Ottawa, Ontario, Canada.

Hébert, Y., Ha, M.R., Xiao, Y., Alama, E., & Kurihara, K. (2012, May). *The Persistence and Transformation of Filial Piety in East Asia and Canada: Public Policy Implications*. Panel presentation within the joint programming of the Canadian Association of Foundations of Education (CAFE), Sociology of Education Network (SOCINET), at the Annual Conference of the Canadian Society for the Study of Education (CSSE), Waterloo University & Wilfred Laurier University, Kitchener-Waterloo, Ontario, Canada.

Hébert, Y., & Denis, W. (2012, June). *Linguistics Rights Today in Three Spheres of Justice: Balancing Policies and Practices in University Contexts*. Presented at the annual conference of the Canadian Sociological Association, Waterloo, Ontario, Canada.

Hébert, Y., et al. (2012, June). *The Calgary Francophone Community: Vitality, Structure, Organisation, Settlement and Integration*. Prepared on behalf of the Cercle de collaboration, Association Canadienne Française de l'Alberta, and presented to representatives of the Francophone community and one of the three governing bodies : the United Way. Currently in preparation for further presentation and formal submission to the Calgary Immigration Local Partnership (CLIP), Calgary, Alberta, Canada.

Jafri, N. (2012, April). *Assessing Skills through Competency-Based Approaches*. Roundtable presentation at the Workforce One-Stop 2012, Conference Board of Canada, Toronto, Ontario, Canada.

Jafri, N. (2012, April). *Office of the Fairness Commissioner's Continuous Improvement Strategy*. Presentation at the Sixth National Conference for Educators, Provincial Regulators and Employers of IENs, Winnipeg, Manitoba, Canada.

Kazemipur, A. (2012, April). *The Crescent and the Maple Leaf: Muslims in Canada*. Invited talk at Prentice Institute, University of Lethbridge, Lethbridge, Alberta, Canada.

Kelly, P. and L. Tossutti. (2012, June). *The Harder They Fall: How the Liberal Party Lost its Electoral Dominance in Canada's Immigrant Communities*. Paper presented at the 84th Annual General Meeting of the Canadian Political Science Association, Edmonton, Alberta, Canada.

Kraglund-Gauthier, W. L., Hart, S., & Visser, C. (2012, April). *Mental Health Issues in the Elementary Classroom: Exploring Inclusive Teaching and Learning Strategies*. Emergent Learning: Turning Tides in 21st Century Education, Halifax, Nova Scotia, Canada.

Mabaya, G., Ray, S.L., Leipert, B.D., & Magalhães, L. (2012, May). *The Legacy of Collective Violence: The Meaning of Health and Help Seeking Behaviors among Refugees in Canada*. Paper presented at the Canadian Association of Geographers on Integration, Waterloo, Ontario, Canada.

MacDonnell, J. A., Dastjerdi, M., Bremmer, R., & Bokore, N. (2012, March). *Reconstructing the Notion of a Good Citizen: Grounded Theory Insights into the Relationship between Activism and Mental Health Promotion for Sexually Diverse Immigrant Women*. Paper presented at Rainbow Health Ontario Conference, Ottawa, Ontario, Canada.

MacDonnell, J. A., Dastjerdi, M., Bokore, N., Khanlou, N., & Tharao, W. (2012, October). *Intersections and Immigrant Mental Health: "Reconstructing the Notion of a Good Citizen": Activism as a Feature of Mental Health Promotion*. Presentation at the CIHR Advancing Excellence in Gender and Health Research Conference, Montreal, Quebec, Canada.

Manning, L. (2012, June). *Getting Ready for Tomorrow's Workplace*. Keynote Address at Phoenix Group Breakfast Series, Vancouver, British Columbia, Canada.

Manning, L. (2012, June). *Are You Ready?* Keynote Address at Royal Roads University Alumni Breakfast Series, Vancouver, British Columbia, Canada.

Manning, L. (2012, June). Guest on *Working in the Capital*. Sue Haywood, Host, Rogers TV, Ottawa, Ontario, Canada.

Marshall, A. (2012, May 2-31) *Winnipeg Shanghai Connection II* [An exhibition of two Jewish Winnipeggers who lived as refugees in China]. Curator of the exhibition at the Blankstein Gallery, Millennium Library, Winnipeg, Manitoba, Canada.

Mulholland, M. (2012, May). *Muslim Catholics and Secular Mennonites: The Unexpected Relationships Between Newcomers and Religiously Affiliated Immigrant Settlement Agencies in Alberta*. Presented at the Canadian Anthropology Society Annual Meeting, Edmonton, Alberta, Canada.

Mulholland, M. (2011, November). *Secularizing the Other: Religiously Affiliated Immigrant Settlement Agencies in Western Canada*. Presented at American Anthropological Association Annual Meetings, Montreal, Quebec, Canada.

Newbold, K.B. (2012, April). *Housing and Homeless Amongst Newcomers*. Paper presented at the Association of Canadian Studies meeting, Ottawa, Ontario, Canada.

Nunes, F. (2012, July). *"I Want My Children to Experience What I Did:" An Exploration of the First Youth-led Portuguese-Canadian Immigrant Association*. Paper to be presented at the Symposium Engagement in Multiculturalism and Transnational Space: Portuguese-Canadian Identity in Canada and in Portugal, Universidade Aberta, Lisbon, Portugal.

Nunes, F. (2012, March). *The Canadian Partnership Model of Immigrant Settlement and Integration Services: Perspectives from Governments*. Paper presented at the 14th National Metropolis Conference: Future Immigration Policies: Challenges and Opportunities for Canada, Toronto, Ontario, Canada.

Plunkett, R., Leipert, B., Olson, J., & Ray, S. L. (2012, May). *The Rural Church and Health Promotion: Addressing Rural Women's Health Needs*. Paper presented at the Faith and Nursing Symposium: Religion and Ethics in Pluralistic Healthcare Contexts, Trinity Western University, Langley, British Columbia, Canada.

Plunkett, R., Leipert, B., Ray, S.L., & Olson, J. (2012, May). *Women's Lived Experience of Health Promotion in the Rural Church*. Poster presented at the 25th Iota Omicron Chapter of Sigma Theta Tau International Research Conference: Celebrating 25 Years of Excellence in Nursing Research Dissemination, London, Ontario, Canada.

Pruegger, V.J. (2012, June). *Building Bridges: A Welcoming and Inclusive Lethbridge Welcome Plan*. Workshop presentation to The City of Lethbridge's CMARD advisory committee, Lethbridge, Alberta, Canada.

Robertson, J. (2012, July). *Deputation to Belleville City Council – Quinte Local Immigration Partnership Presentation*. Belleville, Ontario, Canada.

Taylor, S. (2012, April). *From Plurilingualism to Translingualism: Drawing on What Multiliterate Children Know*. Presentation at the full-day Institute on "Quality Literacy Instruction for Second Language Learners: Language Development and Content Area Literacy." Institute sponsored by the International Reading Association Convention (IRA) Literacy and Language Learners Committee, 57th Annual IRA Convention, Chicago, Illinois, USA.

Taylor, S. (2012, June). *Opening 'Spaces' to Bridge Student Plurilingualism and Second/Foreign Language Teaching*. Paper presentation at the 11th Nordic Conference on Bilingualism, Copenhagen, Denmark.

Theriault, L. and Haan, M. (2012, May). *Non-profit Immigrant Settlement Agencies in New Brunswick: Answering the Call for Population Growth?* Paper presentation at the 5th Annual Conference of the Association for Non-profit and Social Economy Research (ANSER), Waterloo, Ontario, Canada.

Tolley, E. (2012, June). *Black and White or Shades of Grey? Racial Mediation in Politics*. Paper presented at the annual meeting of the Canadian Political Science Association, Edmonton, Alberta, Canada.

Tossutti, L. (2012, June). *Canadian Cities and the Social, Economic and Spatial Integration of Newcomers*. Paper presented at the 84th Annual General Meeting of the Canadian Political Science Association, Edmonton, Alberta, Canada.

Wilson-Forsberg, S. (May 2012). *Budding Multiculturalism or Veiled Indifference? Inter-Group Contact Among Immigrant and Native-Born Adolescents in Small-Town Canada*. Paper Presentation at "Multiculturalisms Theory and Practice," organized by University of Cardiff, Cardiff, Wales, United Kingdom.

Young, D. C., & Kraglund-Gauthier, W. L. (2012, March) *Assessing Students Online: Issues of Misbehaviour and Privacy*. International Journal of Arts and Sciences' Multidisciplinary Conference, Las Vegas, Nevada, USA.

For your conference presentation to be included in the next e-bulletin, please submit a list of your recent (last 4 months) and upcoming presentations (next 2 months) to Sonali Advani at wci@uwo.ca. Presentations received before the 10th of any particular month will be included in that month's publication.

Please send your submissions in the following format: Last Name of Presenter(s), First Initial. (Year, Month). Title of Presentation. Type of Presentation (e.g., keynote address, presentation, workshop, paper presentation, etc.) [at] Name of Conference. City, Province/State, Country.

Thank You

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