# WCI MEASURING OUTCOMES RESEARCH PROJECT

Welcoming Communities Conference Ottawa, 28-30 October 2010

#### MAIN GUIDELINE: THE REPORT

## "Characteristics of a Welcoming Community"

Victoria M. Esses, Leah K. Hamilton, Caroline Bennett-AbuAyyash, and Meyer Burstein Report for the Integration Branch of Citizenship and Immigration Canada

#### AIMS AND OBJECTIVES

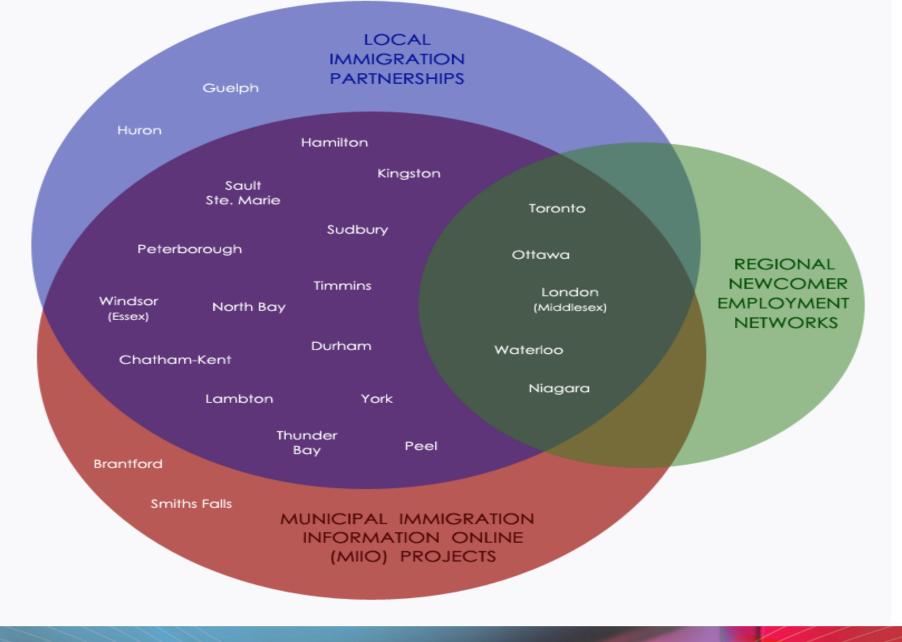
- Identify and collate data to assess indicators of characteristics of a welcoming community
  - For each characteristic of a welcoming community, identify objective indicators for which data can be obtained
  - Produce datasets that correspond with these objective indicators

#### AIMS AND OBJECTIVES

- To help communities developing LIP councils determine:
  - how they stand on these measures
  - the quality of welcome in the community and
  - areas in need of attention

# THE TEAM AT THE UNIVERSITY OF WESTERN ONTARIO

- Researchers / PhD students
  - Alexandra Bozheva Sociology / Demography
  - Natalia Lapshina Psychology
  - Claudia Rangel Geography
- Faculty / Project Supervisors
  - Rod Beaujot Sociology / Demography
  - Jason Gilliland Geography
- Team leader:
  - Zenaida Ravanera Sociology/ Demography
- Adviser:
  - Vicki Esses Psychology





#### 17 CHARACTERISTICS

- 1. Employment Opportunities
- 2. Fostering of Social Capital
- 3. Affordable and Suitable Housing
- 4. Positive Attitudes toward Immigrants, Cultural Diversity, and the Presence of Newcomers in the Community
- 5. Presence of Newcomer-Serving Agencies that Can Successfully Meet the Needs of Newcomers
- 6. Links between Main Actors Working toward Welcoming Communities

### 17 CHARACTERISTICS (CONT'D)

- 7. Municipal Features and Services Sensitive to the Presence and Needs of Newcomers
- 8. Educational Opportunities
- 9. Accessible and Suitable Health Care
- 10. Available and Accessible Public Transit
- 11. Presence of Diverse Religious Organizations
- 12. Social Engagement Opportunities

### 17 CHARACTERISTICS (CONT'D)

- 13. Political Participation Opportunities
- 14. Positive Relationships with the Police and the Justice System
- 15. Safety
- 16. Opportunities for Use of Public Space and Recreation Facilities
- 17. Favourable Media Coverage and Representation

#### INITIAL DATA SOURCES

- o2006 Census
- •2008 General Social Survey on Social Engagement
- •Canadian Community Health Survey

#### PLANNED OUTPUT

- •Interim products in the WCI website
- •Report that includes
  - data collated and analyzed
  - indicators not available
- If possible, publications in journals