

# Accountability and Reporting in the Prairies & Northern Territories Region

Lisa Davis, MSW

Coordinator, CLIP

(Calgary Local Immigration Partnership)

## Weaving a Tapestry

CLIP is leading three interwoven pieces of work:

- Developing a Performance Measurement Framework for the PNT LIPs
- Creating a Community Dashboard for the PNT LIPs that will allow reporting on standardized outcome indicators plus local data related to each LIPs strategic priorities
- Coordinating a LIPs Network Community Data
   Program Pilot across Canada



#### PNT Performance Measurement

- The PNT region will be using Results-Based Accountability (RBA), which has two key components:
  - Population Accountability About the well-being of whole populations
  - Performance Accountability Used to assess each LIP's effectiveness as a collective impact backbone organization (standardized surveys across the PNT)



#### RBA – A Shift in Focus

- RBA looks at <u>means</u> to improve results versus <u>ends</u> in themselves
- This shifts the focus towards:
  - Collaboration
  - System change
  - Service integration
  - Funding pools
- LIPs aim to improve collective outcomes for immigrants through the work of their partners



## **Population Indicators**

- Report on the well-being of populations (e.g., all immigrants in Calgary)
- The <u>outcomes</u> desired might include a city/region that:
  - Is safe
  - Has diverse and inclusive communities
  - Is well governed
  - Is prosperous
  - Is healthy



## Population Indicators, cont'd.

- More <u>outcomes</u> might be a city/region that:
  - Supports recreation, fun, and creativity
  - Enables lifelong learning
  - Is attractive and well designed
- Population indicators then might include:
  - Healthy births; healthy children and adults
  - Children ready for school; succeeding in school
  - Families with adequate income
  - People who feel they belong in the community



#### **PNT Performance Measures**

Measure the impact of LIPs as collective impact backbone organizations (two 2-page surveys):

- <u>Network Health Scorecard</u> for LIP Council, IAT, Working Group members, and committed partners to assess:
  - LIP Purpose, Performance, Operations, and Capacity
  - Customized local questions can be added
- <u>Secondary Partners Survey</u> for others involved in one-off collaborations to assess knowledge about and impact of the LIP
  - Adapted from Peel Newcomer Strategy's survey



## **PNT Community Dashboard**

- Centralized tool for reporting demographics and population indicators in a consistent way (enables regional roll-up)
- Customized to enable reporting of local success stories + other relevant indicators:
  - School registration (postal code maps)
  - Housing
  - Health and wellness
  - Social service/subsidy program uptake



#### LIPs Network CDP Pilot

- Connecting LIPs to their local Community Data Consortium
- Support access to CDP data e.g., census, tax filer
- Customized geographies for local data consortia
- Access to training, webinars, tools & templates
- Securing IRCC data for CDP use



#### **Current Status**

- PNT Performance Measurement Framework working group meets via conference call
- Members will be seeking out local data relevant to their LIP's strategic plan
- CLIP is coordinating input into indicators that can be compiled for all PNT LIPs through the CDP
- Customized dashboard is under development by IT specialists at the City of Calgary



### Questions?

#### **CLIP Contacts:**

lisa.davis@calgary.ca

sharon.stroick@calgary.ca

