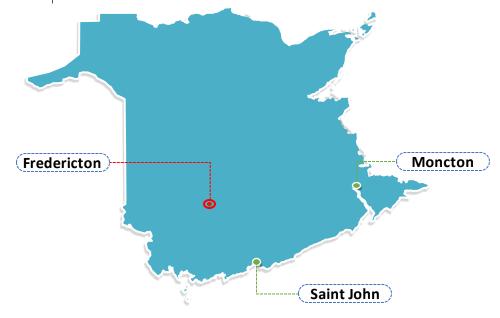
# CONTINUING SERVICES THROUGH THE PANDEMIC

Employment programing and services in Saint John, NB

Building healthy communities

## Y Saint John, NB







Source: New Brunswick Multicultural Council & Economic Development Greater Saint John





#### **Newcomer Connections**

Newcomer Support Services

Newcomer Connections

Newcomer Support Services

Newcomer Programming \*

Funded by:

Financé par :



Immigration, Refugees and Citizenship Canada

Immigration, Réfugiés et Citoyenneté Canada





#### **Employment Readiness Programming**









Presented by: Marijke Geurts





A project of NEW LANGUAGE SOLUTIONS

http://learnit2teach.ca/

http://avenue.ca



#### Avenue





Over to You Week 1



Why we need good daycare



Friday, November 20th



Food Allergies

#### **Hidden from students**

Choose one of the questions on this page, read the answer and prepare to explain the information to the class on Thursday.



Week 1 Vocabulary Quiz



Childcare Powerpoint

This is the power point we discussed in class. Click on the link to open the file.





#### **Curriculum Development Challenges**

- Update curriculum to reflect new reality
- Reduce curriculum to fit reduced hours
- Develop online content
- Meeting with instructors

Recently accessed courses











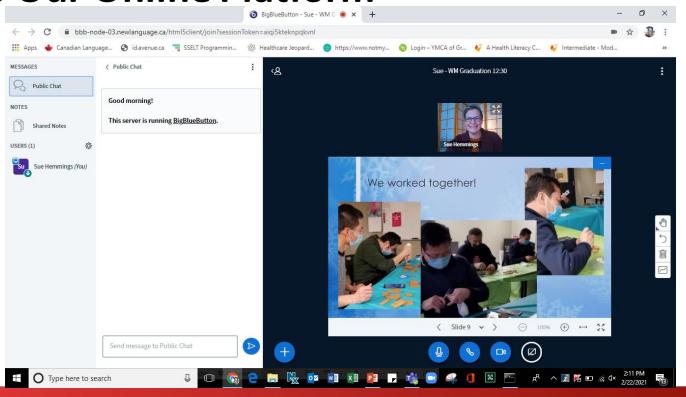
#### **PROGRAMMING**

Presented by: Sue Hemmings

Building healthy communities

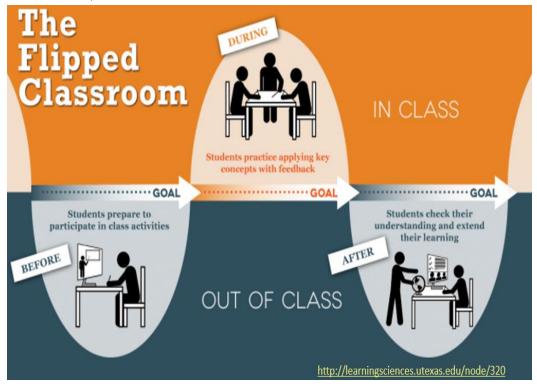


## Use of Technology: Making the Transition to Our Online Platform





#### **Extending Blended Programming**



#### Homework review: Lesson 15

Page 68: How do you say it?

Page 69: Check your answers in the back of the book.

#### Page 70

- 1. Tien
- 2. Hu Han
- Jake
- 4. Darren
- 5. Tong
- 6. Hicham
- 7. Payam
- 8. Reina
- 9. Shanding

Page 71: Check your answers in the back of the book.





## **Blended Programming**







## **Evidence of Learning**







#### **SDI Research Project**

- In 2018, the YMCA-GSJ was granted funding to deliver a research project under the SDI Funding process
- Project focused on evaluate the full-time employment readiness program (SSELT)
- 2 main questions:
  - 1. Will participants attending to SSELT receive the same level of language acquisition as participants in LINC?
  - 2. Will participants attending SSELT access the Labour market faster than participants in LINC?



#### 3 main phases

- •Looking at information from program delivery up to date
- LMI trends
- Cultural Competency in local Employers

Past

#### Present

- A/B Language testing
- Participants in SSELT
- Participants in LINC
- Qualitative data collection
- Self-identification surveys
- Focus Groups / Interviews
- Engagement and increase cultural competency in local employers
- Engage staff and provide tools for Continuous Improvement

- Analyze data and provide insights into scalability
- Feasibility study for SSELT to be an alternative to LINC
- Provide evidence on learnings from current programs
- Build organization research capacity

Future



#### **Implications & Challenges**

- Data collection instruments were paper-based
- Data collection activities happened in person during class time
- Employer engagement was an overall challenge, CCT training took a back seat.





#### **Tools**

- Data Collection activities moved online
  - Use of LMS (Avenue) for language assessment activities and some surveys
  - Use of Zoom for Speaking language assessment
  - Use of MS Forms for surveys









#### Learnings

- Building resilience capacity
- Data Analysis tools
- COVID-19 time data







#### **HOW WE ADAPTED**

Presented by Olive Ozoemena

Building healthy communities



#### Services

- Focus on client's wellbeing and follow up
- Onboarding new staff
- Y-Learning for CCT :

https://ylearning-gsj.thinkific.com/

Client Employment support



#### 3 Key Learnings







**FLEXIBILITY** 



THE VALUE OF WORKING TOGETHER IN PERSON AS TEAMS



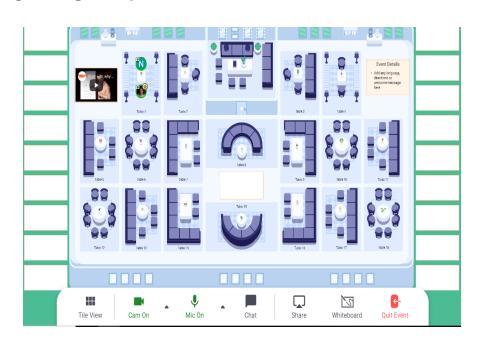
## What is next? (Clients)

- Serve clients in rural areas
- Continuous improvement (QA)
- What supports or trends we see?



#### What is next? (Employer)

- Working more intently with employers
- Employer Engagement Event (vision)
- Employer feedback from volunteer placements
- What supports or trends we see?



#### **THANK YOU**

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Building healthy communities

