Advocating for the rights and interests of vulnerable populations

Office of the New Brunswick Advocate



ABOUT THE ADVOCATE'S OFFICE

The Advocate is an Officer of the Legislature with powers of access to information, conduct investigations and reviews, and is **independent** of any government Department or Office.

The Advocate operates under the *Child, Youth and Senior Advocate Act*.



JURISDICTION

The Office of the New Brunswick Advocate has an oversight role over services provided by:

- The Departments of the provincial government.
- The commissions, boards, agencies and other bodies created by legislation or responsible to the province.



OUR TEAM

21 permanent staff with split roles between:

- Children and youth branch
- Older adults branch
- Vulnerable adults branch
- Public relations, governement relations, and research



OUR MANDATE

For children, youth, vulnerable adults, and older adults, the Advocate...

- Ensures that their rights and interests are protected;
- Ensures that their views are heard and considered in appropriate forums where those views might not otherwise be advanced;
- Ensures that they have access to services and that their complaints about those services receive appropriate attention;
- Provides information and advice to the government, government agencies and communities about the availability, effectiveness, responsiveness, and relevance of services; and
- Acts as an advocate for their rights and interests generally.



APPLICATION OF OUR MANDATE

Individual Advocacy

Advocating for the rights of individuals on a case-by-case basis

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Systemic Advocacy

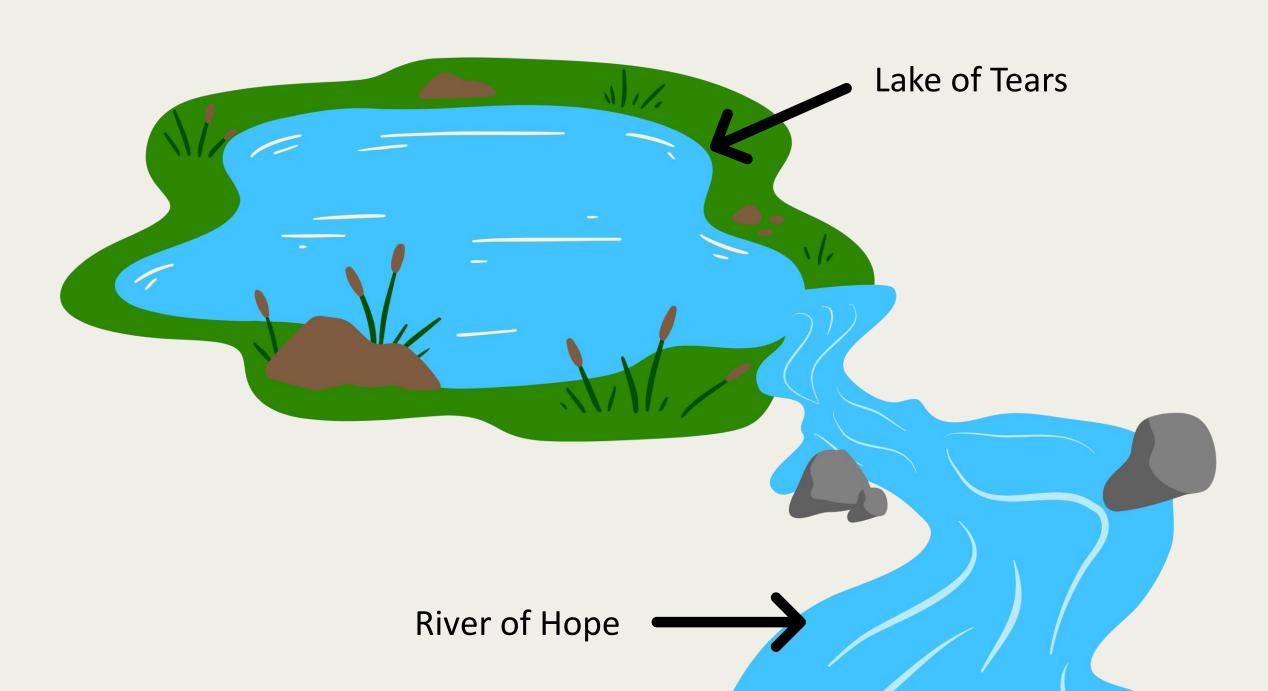
Advocating for the collective rights through systemic reform

3

Education & Outreach

Advocating for change by educating and empowering relevant stakeholders

The "River of Hope" Workshop





Step 1 - Lake of Tears



Step 2 – Rocks



Step 3 – Fish

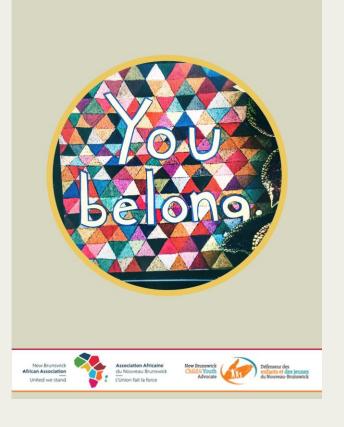


Step 4 - Healded World



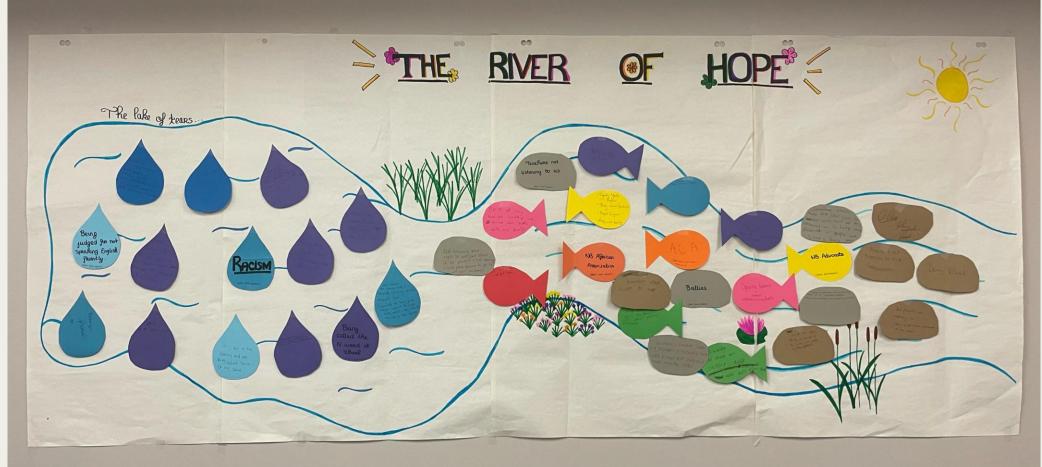






Follow-up
a year later







QUESTIONS & DISCUSSION

Thank You!

